



REVENUE MANAGEMENT REPORT FOR THE MONTH OF OCTOBER 2025

1. Purpose of the report

This report seeks to provide status on revenue management for the month of October 2025. The report gives details of collection, billing, and credit control and debt collection activities.

2. Legislative Background

Two primary Acts establish the legislative framework for credit control and debt collection within South African local government:

Local Government: Municipal Systems Act (Act 32 of 2000)

This Act, under Chapter 9, lays the groundwork for credit control and debt collection policies. It emphasizes the importance of municipalities collecting all revenue owed to them.

Municipal Finance Management Act (Act 56 of 2003)

This Act, specifically Section 62(f)(iii), mandates that municipalities establish and enforce a credit control and debt collection policy.

Additional Resources:

Credit Control and Debt Collection policy of Merafong City Local Municipality (MCLM)

Credit Control and Debt Collection By-Laws of MCLM

3. Key Performance Indicators (KPI)

- ❖ The collection rate for the month of October 2025 was 55%.
- ❖ The Net debtor days at the end of the month of October 2025 was 999 days.
- ❖ The Billing of the month of October 2025 was done on the 4th day of the following month in line with trying to achieve timeous monthly billing.

*Below a breakdown of how the two KPI above are determined is provided.

Collection rate calculation

	Aug-25	Sep-25	Oct-25	<i>Please refer to page 5 of MFMA Circular No. 71</i>
	62.03%	57.00%	55.62%	
Gross Debtors closing balance	6,985,152,356	6,928,606,518	7,058,726,098	
Gross Debtors opening balance	6,946,551,859	6,985,152,356	6,985,152,356	
Bad debts written Off				
Billed Revenue	184,100,274	179,461,155	165,782,995	

*Formula: $\text{Gross Debtors Opening Balance} + \text{Billed Revenue} - \text{Gross Debtors Closing Balance} - \text{Bad Debts Written Off} / \text{Billed Revenue} \times 100$

Net debtor days calculation

	25-Jul	Sep-25	Oct-25	Please refer to page 6 of MFMA Circular No. 71
	2,256	546	999	
Gross debtors	6,946,551,859	6,985,152,356	7,163,119,680	
Bad debts Provision	5,774,955,669	6,709,507,783	6,709,507,783	
Billed Revenue	189,540,552	184,100,274	165,782,995	

* Formula: $(\text{Gross Debtors} - \text{Bad Debt Provision}) / \text{Billed Revenue}) \times 365$

4. Monthly Billing Per Service

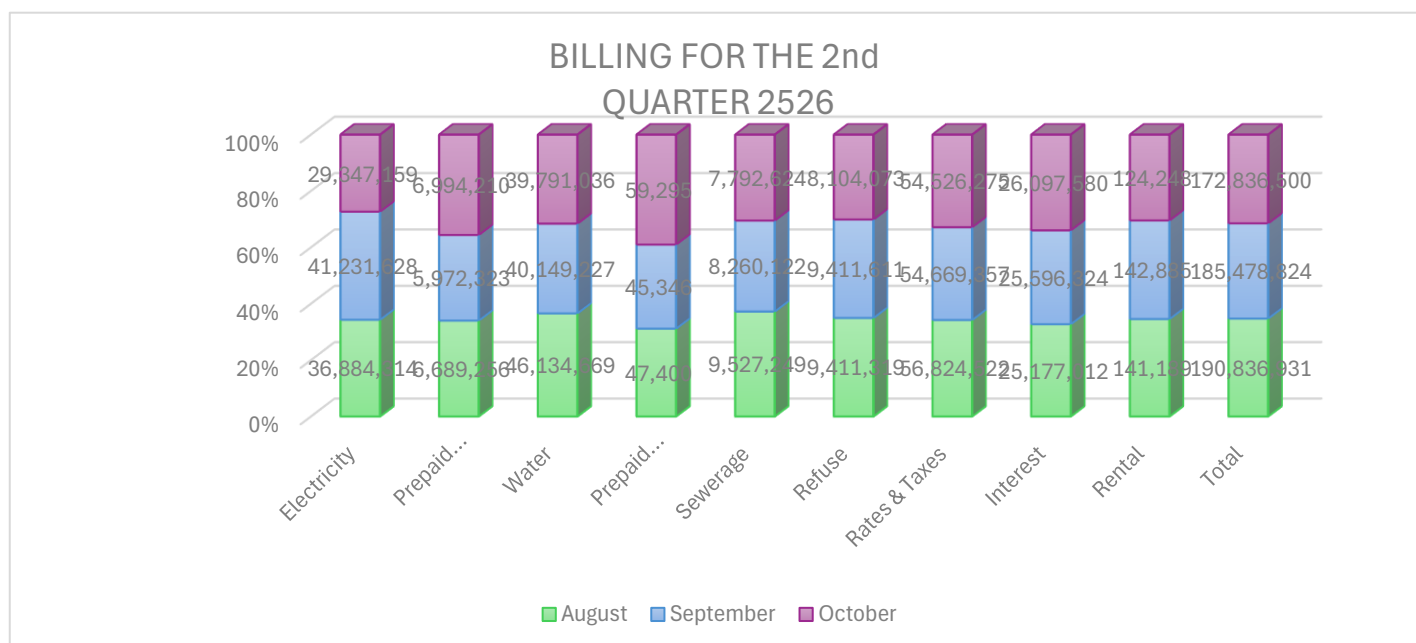
The total billing for the month of 31 October 2025 was R172,8 million, inclusive of interest on debtors and prepaid sales.

Table A1 and chart 1 below illustrates further the billing break down per service.

Table A1: Billing per Service

Month	Electricity	Prepaid Electricity	Water	Prepaid Water	Sewerage	Refuse	Rates & Taxes	Interest	Rental	Total
August	36,884,314	6,689,256	46,134,669	47,400	9,527,249	9,411,319	56,824,522	25,177,012	141,189	190,836,931
Septem	41,231,628	5,972,323	40,149,227	45,346	8,260,122	9,411,611	54,669,357	25,596,324	142,885	185,478,824
Octobe	29,347,159	6,994,210	39,791,036	59,295	7,792,624	8,104,073	54,526,275	26,097,580	124,248	172,836,500
TOTAL	107,463,101	19,655,790	126,074,932	152,041	25,579,995	26,927,004	166,020,154	76,870,916	408,323	549,152,255

Chart 1: Presents Revenue Billed Per Service



Billing vs Receipts per Area and Ward

Table A3 Presents the billing vs Receipts per area

Area	Billing	Collections	Percentage
BLYBANK	1,358,562.91	347,288.31	26%
CARLETONVILLE	27,722,552.23	19,988,565.18	72%
CARLETONVILLE PLASE	29,977,713.36	4,283,045.73	14%
ELIJAH BARAYI VILLAGE	670,155.22	2,677.20	0%
FOCHVILLE	15,464,004.16	12,934,991.94	84%
FOCHVILLE INDISTRIAL	14,750.01	1,210.25	8%
FOCHVILLE PLASE	22,277,641.07	8,997,488.98	40%
FOUT ERWE	2,342.27	-	0%
GREENPARK	1,453,521.44	5,066.21	0%
KHUTSONG	6,063,645.47	128,274.84	2%
KHUTSONG SOUTH	8,083,454.80	153,696.66	2%
KOKOSI	7,981,252.96	188,447.87	2%
Other	37,074.45	-	0%
OBERHOLZER	6,318,724.74	4,249,341.05	67%
PRETORIUSRUS	966,141.40	668,371.15	69%
WATERS EDGE	636,780.61	286,127.94	45%
WEDELA	5,750,713.17	343,158.26	6%
WELVERDIEND	1,637,317.03	638,265.83	39%
WONDERFONTEIN	3,269,067.91	3,406,412.79	104%

Billing Vs Receipts per Ward

Ward	Billing	Collections	Percentage
Ward 1	3,995,449.55	660,162.03	17%
Ward 2	2,522,457.97	96,591.12	4%
Ward 3	532,034.72	2,104.46	0%
Ward 4	788,966.39	11,677.08	1%
Ward 5	6,159,561.91	1,576,104.09	26%
Ward 6	1,037,484.25	48,092.75	5%
Ward 7	1,617,618.50	293,500.74	18%
Ward 8	684,137.09	6,235.51	1%
Ward 9	384,432.86	4,887.13	1%
Other	551,795.98	1,743,769.10	316%
Ward 10	1,133,396.83	17,351.85	2%
Ward 11	3,370,205.11	119,191.12	4%
Ward 12	6,724,380.53	692,525.05	10%
Ward 13	6,367,091.26	375,829.21	6%
Ward 14	13,307,072.36	1,473,486.94	11%
Ward 15	3,669,421.18	386,835.41	11%
Ward 16	6,428,537.53	3,636,406.24	57%
Ward 17	6,859,617.77	5,084,901.14	74%
Ward 18	15,936,454.50	12,702,698.77	80%
Ward 19	5,492,485.67	52,615.58	1%
Ward 20	2,340,869.12	56,424.15	2%
Ward 21	12,974,953.08	11,143,577.79	86%
Ward 22	10,686,581.20	6,651,233.36	62%
Ward 23	1,877,529.16	167,542.99	9%
Ward 24	3,169,788.19	2,754,593.71	87%
Ward 25	3,471,831.54	36,672.85	1%
Ward 26	2,499,772.74	173,017.18	7%
Ward 27	5,536,042.17	20,218.80	0%
Ward 28	9,565,446.05	6,634,184.04	69%

A further breakdown of the billing vs collection per ward is attached as Annexure A, to the report.

5. Rates and Taxes

In the month of October 2025, 74 applications for clearance figures were received and 69 clearance certificates issued for the purpose of property ownership transfer. A total of 340 accounts records were updated to reflect the new owner's details with only 8 refunds processed .

Month	Clearance Figures Application	Clearance Certificates Issued	New ownership Accounts opened	Refunds
August	71	84	94	6
September	98	79	36	24
October	74	69	340	8
TOTAL	243	232	470	38

- ❖ The valuation roll vs the financial system reconciliation was performed up the end of September 2025 and was in balance in terms of property market value.
- ❖ The disputes between the Municipality and the Mining houses are still ongoing with the matter still being deliberated at the Municipal Valuation Appeals Board.
- ❖ The sitting of the Month of November are set 4th -6th of November 2025.

The balances in the trust accounts of the various mining houses based on the last bank statements received on 31 October 2025 is reflected below.

Month	Harmony	Anglo	Golden Core (Anglo)	Balance
Aug-25	37,424,089	12,638,057	48,750,343	98,812,489
Sep-25	38,175,539	12,701,057	49,957,507	100,834,103
Oct-25	38,832,803	12,760,676	51,039,162	102,632,641

R2.6 billion is owed on rates & taxes by the various mining houses at the end of October 2025 is per the table below:

Period	Harmony	Golden Core (Anglo)	Sibanye Gold	Balance
--------	---------	------------------------	--------------	---------

202508	414,523,242	834,850,486	1,309,262,411	2,558,636,139
202509	422,324,244	849,921,392	1,330,594,200	2,602,839,835
202510	428,720,683	865,052,716	1,353,868,197	2,647,641,595

6. Pay points

Pay-points collected a total an amount of R6,8 million for the month October 2025 and the collection per pay point is broken down below in table A4.

From the feedback requested from our public works department the Greenspark pay point renovations are still ongoing with no clear indication of the completion date given.

Table A4 Presents the year to date pay point collections.

Period	Carltonville	Fochville	Khutsong South	Wedela	Kokosi ext 1	Blybank	Kokosi Main	Greenspark	Total
Aug-25	5,095,840	606,439	7,510	14,273	-	-	Non-Operational	Non-Operational	5,724,061
Sep-25	5,434,733	520,155	21,630	16,113	-	-	Non-Operational	Non-Operational	5,992,630
Oct-25	6,057,199	708,965	16,420	27,015	-	-	-	-	6,809,599
Total	16,587,772	1,835,559	45,560	57,400	-	-	-	-	18,526,290

7. Meter Reading Performance

- ❖ A total 35 669 conventional meters were sent out to the meters readers to obtain meter readings for the purpose of finalising the monthly billing of October 2025.
- ❖ The total meters comprised of 30 914 water meters and 4 753 electricity meters.
- ❖ 3 773 electricity meters were successfully read and 980 meters could not be read.
- ❖ 20 926 water meters were successfully read and 9 988 meters that could not be read.

Various failure reasons for the meters that could not be read is provided in the tables below, a list of of these meters have also been shared with the infrastructure department to assist in addressing issues hindering obtaining of meter reading.

Notices of contravention of section 28 of the credit control policy will be issued to all properties where readings could not be obtained due to access denied, gate locked and dogs preventing access to the property.

Electricity Meters Failure Reasons	August No: of Meters	September No: of Meters	October No: of Meters
01-BEES	0	0	1
01-CROOKED METER	0	0	0
01-DAMAGED	13	9	11
01-DOGS	22	15	20
03-ACCESS DENIED	71	64	65
03-CANT FIND ADDRESS	0	0	0
03-CANT FIND METER	34	42	40
03-DISPLAY BLANK	4	7	7

03-GATE LOCKED	627	498	471
03-METER REMOVED	199	203	198
03-OBSTRUCTION ON METER	4	4	6
03-PRIVATE LOCK	106	107	145
03-PREPAID METER	18	16	16
Total	1 098	965	980

Water Meters Failure Reasons	August No: of Meters	September No: of Meters	October No: of Meters
01-BEES	11	3	22
01-DAMAGED	222	236	206
01-DOGS	219	207	180
01-FLOODED WATER	535	471	480
01-GLASS VAPOURED	24	67	62
01-LEAK COUNCIL SIDE	118	136	130
03-ACCESS DENIED	145	71	90
03-CANT FIND METER	186	186	173
03-GATE LOCKED	3715	3215	3986
03-INSTALL FACE DOWN	62	62	59
03-NO METER	3535	3575	2645
03-OBSTRUCTION ON METER	1161	1273	1278
03-PREPAID METER	26	12	12
03-UNABLE TO LOCATE	29	17	25
Total	9 988	9531	9348

8. Pre-Paid Non-Purchases Analysis and TID Progress

20 193 prepaid meters out of a total population of 31 573 pre-paid meters were non-purchasing meters in the last 90 days. These meters are suspected to have been tampered, and a report of such meters has been provided to the electrical department for further investigation. The total non-purchasing meters represents 63% of the entire pre-paid meter population in the month of October 2025.

The number of non-purchasing meters declined by 3 048 meters from the previous months, this is due to the new energised meters in ext. 5 and 6 in khutsong.

In September 2025, 34 smart electricity pre-paid meters were installed in Khutsong ward 2 and their performance up to the end of October is reflected on the below table.

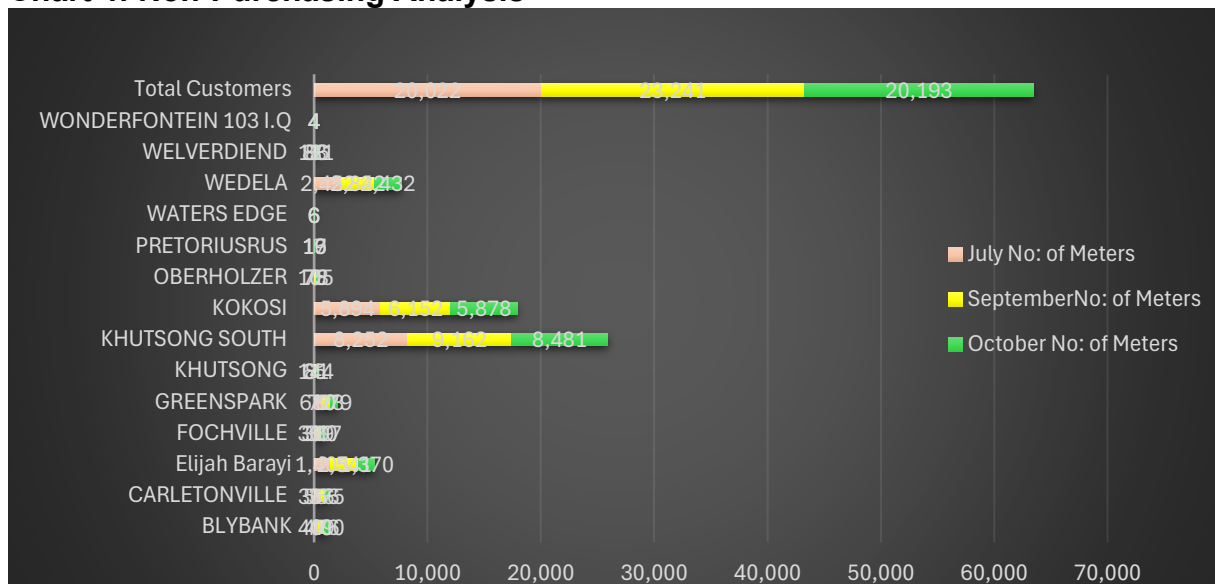
Customer	House No	Meter Number	Number of Purchases	Value Purchased
Maria Khutswane	1356	0261249177948	17	2,200.00
Mantsopa Masiu	1266	0261249178011	24	1,689.00
Mahle Masuku	1339	0261249170547	17	1,685.00
Mr ME MOGOSHANE	1337	0261249170448	20	1,600.00
Nela Dansile	1257	0261249178003	10	1,450.00
MA Mohapi	1258	0261249170521	5	1,400.00
Ephraim Hlongwane	1262	0261249178045	12	1,370.00
NF Seleke	1363	0261249178086	12	1,000.00
P Tobisile	1263	0261249170471	8	977.40
Ms SL SETLHAPELO	000000000469321	0261249170430	13	900.00
Joyce Mochata	1338	0261249170562	7	900.00
Nthabiseng Cebisa	1358	0261249177922	6	900.00
Thandiwe Mbangata	1261	0261249170554	16	842.20
Merafong	1341	0261249170497	7	840.00
Nonkululeko Moholoza	1335	0261249170398	11	810.00
Molefe	1258	0261249170463	8	800.00
Mkhondza Nomatisetso	1259	0261249170505	5	750.00
Linda Ndunusana	1264	0261249170422	12	663.00
Merafong Customer	1334	0261249170406	6	597.40
TD RM Khutwane	1357	0261249177955	9	500.00
Merafong customer	1	0261249170539	10	497.40
SITHOLE TS & MAZIBUKO	000000000468818	0261249178052	8	450.00
BJ NDLOVHU	000000000468776	0261249170414	8	440.00
Mr RM KOBILE	000000000469427	0261249170455	8	440.00
Nonono Mokgethi	1361	0261249177914	3	400.00
Mr MR RAMPAL	1359	0261249177930	8	340.00
Mr F SHOZI	000000000469339	0261249170489	5	250.00
Minah Basinyi	1360	0261249177963	3	250.00
V Khosana	1271	0261249178078	5	250.00
Itumeleng Sebogo	1277	0261249177971	7	240.00
ZSM Mangoloti	1270	0261249178029	2	200.00
Merafong Customer	1342	0261249170513	1	70.00
TD Mosia	1268	0261249178060	1	50.00
SN Mokgole	1269	0261249178037	2	40.00
				25,791.40

The table A5 and chart 4 below represent the non-purchasing meters per area.

Zone	July No: of Meters	September No: of Meters	October No: of Meters
BLYBANK	409	476	400
CARLETONVILLE	366	556	375
Elijah Barayi	1,405	2,541	1,370
FOCHVILLE	309	380	307
GREENSPARK	680	723	679
KHUTSONG	65	144	81
KHUTSONG SOUTH	8,252	9,162	8,481

KOKOSI	5,894	6,152	5,878
OBERHOLZER	75	105	78
PRETORIUSRUS	17	19	16
WATERS EDGE	6	6	6
WEDELA	2,452	2,842	2,432
WELVERDIEND	88	131	86
WONDERFONTEIN 103 I.Q	4	4	4
Total Customers	20,022	23,241	20,193

Chart 4: Non-Purchasing Analysis



TID rollover progress update by area and Date for the period 01 October 2025 to 31 October 2025

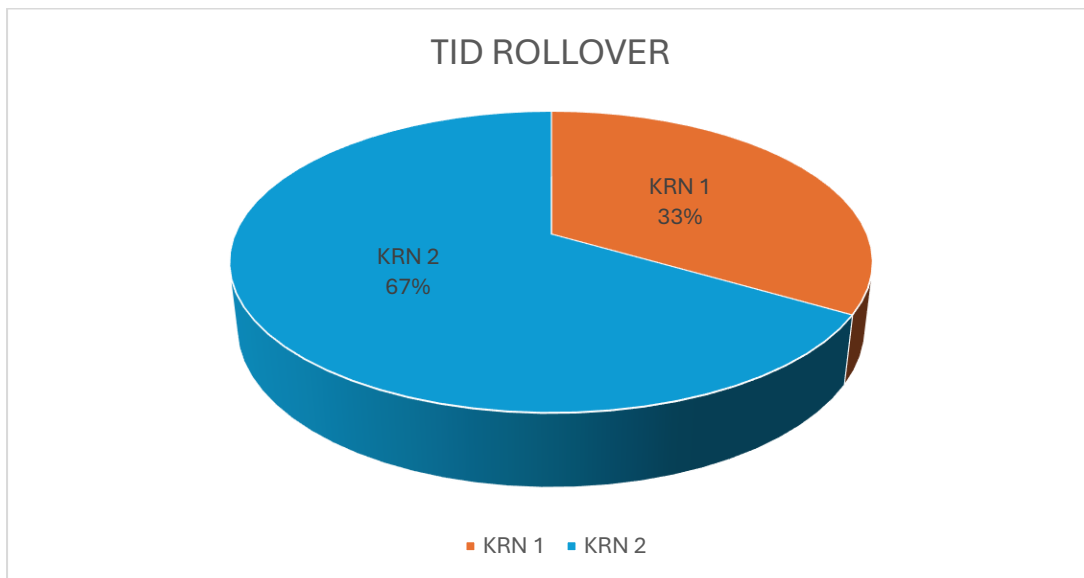
No prepaid meters were rolled over to KRN 2 in the month of August 2025, pushing the total number of meters on KRN 2 to 21 170 out of the total meter population of 31 573 which is 67%. A total of 10 403 meters remains on KRN 1 as still not rolled over.

Table A6 Presents TID roll over made per area

AREA	Number of Meters	KRN 1	KRN 2	% Complete
BLYBANK	575	213	362	63.0%
CARLETONVILLE	3,035	313	2,722	89.7%
Elijah Barayi	3,972	834	3,138	79.0%
FOCHVILLE	2,976	157	2,819	94.7%
GREENSPARK	780	273	507	65.0%
KHUTSONG	72	44	28	38.9%
KHUTSONG SOUTH	9,043	5,030	4,013	44.4%
KOKOSI	6,347	2,379	3,968	62.5%

OBERHOLZER	731	70	661	90.4%
PRETORIUSRUS	123	18	105	85.4%
WATERS EDGE	11	6	5	45.5%
WEDELA	3,474	1,005	2,469	71.1%
WELVERDIEND	430	60	370	86.0%
WONDERFONTEIN 103 I.Q	4	1	3	75.0%
Total	31573	10403	21170	67.1%

Chart 5 TID Rollover



7. CREDIT CONTROL AND DEBT MANAGEMENT

Credit Control

A total of 8 055 demand notices were issued for the month of October 2025 demand notices were preceded by a total 778 SMS sent out to consumers informing them of their arrears account. 167 final business disconnections notices were issued, and 785 final residential disconnection were issued. A total of 598 disconnections and 148 reconnections were done based on the above.

Table A7 presents a breakdown of credit control action per area and Categories.

Suburb	SMS	Number of Arrears Notices Issued	Number Final Disconnection Issued (Businesses)	Disconnection (Businesses)	Reconnection (Businesses)	Number Final Disconnection Issued (Residential)	Disconnection (Residential)	Reconnection (Residential)
CARLETONVILLE	265	638	90	35	15	490	333	83
FOCHVILLE	323	402	39	11	6	179	145	40
FOUT ERWE (8888))								
GREENSPARK								
KHUTSONG SOUTH	4	4538	3					
KHUTSONG								
KOKOSI	8	2	22	16	2			
OBERHOLZER	88	113	11	8	3	89	77	13
PRETORIUSRUS	25	18	1			23	17	12
UNKNOWN	13	29						
WATERS EDGE	4	2315				4		
WEDELA								
WELVERDIEND	47		1	1				
WONDERFONTEIN	1							
Z BUITEGEBIED (100)								
TOTAL	778	8055	167	71	26	785	572	148

Debt Management

The debt collection process is currently on hold as we await the finalisation of the procurement process of a panel of debt collectors to assist the municipality with the collection of arrears debt older than 90 days inline with the Municipality's credit control and debt collection policy.

Employees and Councillors Municipal Debt

- ❖ A total of R294 478.00 is owed by councilors and R2,9 million is owed by Municipal staff at the end of October 2025.
- ❖ R546 999,00 recovered from staff salaries and R79 801,00 from councilors in the month of October 2025.

Month	Councillors Arrears	Councillors Collection	Staff Arrears	Staff Collection
August	322,500	85,492	2,091,437	539,891
September	309,437	84,375	1,984,561	592,946
October	294,478	79,801	2,905,537	546,999
Total	631,937	169,867	4,075,998	1,132,837

Debtors Age Analysis

The total Municipal debtors' book was R7,1 billion at the end of October 2025 and the debtor's book grew by 1.05% which represent an increase of R73,5 million to our debtors' book from the previous month's balance.

Below table A7 gives a breakdown of the Debtor Age Analysis per area and table A8 gives a breakdown of the Debtors Age Analysis per customer category.

Table A7 Presents the age analysis on 31 October 2025 per area.

Area	0-30 Days	31-60 Days	61-90 Days	91-120 Days	121-150 Days	151-180 Days	181+ Days	Balance
BLYBANK	807,360	950,201	1,629,272	1,926,692	1,206,774	882,095	66,985,783	74,388,176
CARLETONVILLE	14,038,251	12,685,475	13,100,387	8,863,742	5,802,382	5,538,835	87,047,447	147,076,519
CARLETONVILLE PLASE	42,115,190	40,893,959	52,411,534	51,788,784	46,173,649	45,739,941	3,203,841,765	3,482,964,822
ELIJAH BARAYI VILLAGE	664,701	663,990	584,777	645,326	477,152	465,774	9,938,437	13,440,156
FOCHVILLE	10,240,555	8,659,443	7,661,127	4,367,184	2,951,824	2,613,933	43,317,956	79,812,022
FOCHVILLE INDISTRIAL	7,655	4,928	2,620	1,723	1,342	1,380	23,104	42,752
FOCHVILLE PLASE	12,433,638	12,065,410	1,562,483	1,537,296	1,384,596	1,235,902	53,141,789	83,361,113
FOUT ERWE	3,372	2,801	4,467	2,782	2,554	2,576	74,900	93,452
GREENPARK	1,957,001	1,547,862	1,611,130	1,883,276	1,583,877	1,370,173	88,230,118	98,183,436
KHUTSONG	8,025,728	7,108,735	12,720,619	7,698,203	7,121,906	7,301,054	519,522,231	569,498,475
KHUTSONG SOUTH	11,672,917	10,004,080	11,600,192	11,019,007	9,514,902	10,906,416	696,216,309	760,933,821
KOKOSI	8,748,635	9,253,362	10,366,107	9,731,431	9,103,727	10,768,793	651,566,220	709,538,273
OBERHOLZER	4,530,449	3,736,193	3,765,699	3,464,452	1,843,600	2,030,571	27,301,102	46,672,066
Other	16,677,622	17,965,677	25,508,206	10,444,718	- 33,065,557	2,095,859	526,762,761	566,389,285
PRETORIUSRUS	681,327	678,518	506,405	275,941	218,657	166,442	3,061,226	5,588,516
WATERS EDGE	671,410	457,228	369,956	248,975	203,572	303,196	7,665,350	9,919,685
WEDELA	6,839,197	5,978,938	6,337,616	6,565,566	9,713,126	6,341,974	331,319,666	373,096,083
WELVERDIEND	1,520,088	1,184,340	1,230,431	970,282	943,774	813,969	23,153,982	29,816,866
WONDERFONTEIN	2,426,618	2,378,115	1,544,150	708,193	526,125	175,669	147,798	7,906,668
Z BUITEGEBIED	12	12	12	12	14	14	3,834	3,911
TOTAL	144,061,724	136,219,264	152,517,190	122,143,584	65,707,995	98,754,563	6,339,321,778	7,058,726,098

Table A8 Presents the age analysis on 31 October 2025 per customer category.

Category	0-30 Days	31-60 Days	61-90 Days	91-120 Days	121-150 Days	151-180 Days	181+ Days	Balance
Business	14,011,527	13,280,973	12,731,485	8,649,747	5,155,047	4,557,636	128,589,076	186,975,491
Councillors	- 14,728	43,847	37,271	17,435	7,679	6,710	196,265	294,478
Domestic	19,902,301	16,697,382	20,528,213	13,771,856	11,899,915	12,649,008	683,883,615	779,332,292
Indigents	2,950,416	2,236,441	3,538,936	3,157,347	2,831,091	2,619,294	33,816,533	51,150,057
Industrial	636,166	523,412	467,846	210,040	129,018	249,661	2,235,013	4,451,155
Mines	51,304,905	50,217,211	52,531,601	52,574,852	46,147,786	45,406,958	3,151,389,341	3,449,572,653
Municipal	428,153	324,107	478,363	355,147	1,279	-	6,040	1,581,009
National Public V	- 70,134	98,109	90,339	93,561	37,165	75,751	3,106,058	3,430,849
National Public V	44,378	35,807	26,881	32,922	35,396	31,640	2,698,580	2,905,604
Other	53,373,302	51,060,755	60,295,607	41,775,728	- 1,240,547	32,525,845	2,325,489,940	2,563,280,630
Provincial Public	998,625	959,263	955,092	879,549	239,557	180,000	- 720,616	3,491,472
Provincial Public	289,069	272,718	357,061	356,003	319,037	320,233	7,076,170	8,990,291
Provincial: Agric	575	573	571	568	550	548	13,106	16,491
Provincial: Educ	54,144	44,063	43,648	26,247	-	-	-	168,102
Provincial: Heat	13,345	14,767	14,343	4,031	3,782	4,385	125,335	179,989
Staff	139,680	409,836	419,934	238,551	141,240	126,896	1,429,401	2,905,537
TOTAL	144,061,724	136,219,264	152,517,190	122,143,584	65,707,995	98,754,563	6,339,321,778	7,058,726,098

7. Challenges Faced

- ❖ Access denied to meters
- ❖ Broken meters
- ❖ Network challenges
- ❖ High volumes of customers queries

8. RECOMMENDATIONS

- i.) Maintenance and equipping of all our pay points to provide proper revenue support related services to our communities.
- ii.) Urgent prioritisation of replacement of all non-functional meters.
- iii.) For the electrical department to perform regular inspections on all meters flagged for non-purchasing.
- iv.) That the finance section 80 committee take cognisance of the revenue management report for the month of October 2025.